

BLUE FOLDER ITEM

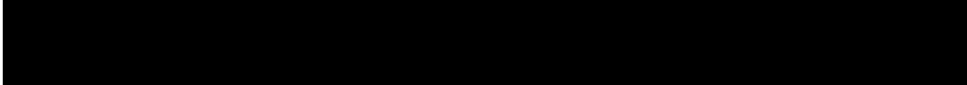
Blue folder items are additional back up material to administrative reports and/or public comments received after the printing and distribution of the agenda packet for receive and file.

CITY COUNCIL MEETING February 16, 2021

N.1 DISCUSSION AND CONSIDERATION OF PRESENTATION FROM REPRESENTATIVES OF THE U.S. POSTAL SERVICE RELATED TO MAIL DELIVERY IN REDONDO BEACH

CONTACT: JOE HOEFGEN, CITY MANAGER

PUBLIC COMMUNICATION



February 10, 2021

To Postmaster Redondo Beach:

For the past 39 years I resided in Redondo Beach on Gates Avenue. During this time, I've met nearly all the carriers who service North Redondo Beach. My mail route number is 845. I can speak from experience that all the carriers I've met are hard working, diligent, helpful and very professional.

During the last three years up until January of this year, our "regular" carrier servicing this route was Otis. Personally I like Otis and when he has delivered the mail he is nearly perfect. The problem is "when", as he has only worked the route 2 days a week at most. I first thought this was due to injury, but later I learned from speaking with other carriers this is not the case. Late last year Otis informed me he would be taking a 3 to 6 month leave of absence due to the birth of his daughter.

While Otis has taken a family leave we now have Keisha Patterson delivering the mail and she is a blessing. This letter is to hope that she becomes our permanent mail carrier on Route 845.

When Otis was not delivering the mail on Route 845, significant problems have risen. Sometimes mail was not delivered. Other times monthly invoices were delivered up to 3 weeks later after the mail date and past due. And for the sake of my blood pressure, I don't want to go into the horrors when I requested Otis hold my mail for a week, while I was on vacation.

Otis has relayed to me that he only delivers mail for two blocks, the 2100 and 2200 block on Gates Avenue. He stated that he farms the remainder of his route to other carriers, including those from neighboring communities (Hermosa Beach). He also relayed to me that in past years he was written up for taking too much time off from work. (64 days I believe).

I've spoken with other carriers regarding delivery on my route after raising the issue with USPS. Please understand this information is coming to me second hand and may not be entirely accurate. Here are their comments:

- Route 845 really doesn't have a regular carrier. Mail is sorted by different carriers every day.
- All our fellow mail carriers chip in and assist Otis in sorting the mail each day.
- Otis works only when he wants to abusing the system. Complaining to the Postmaster will not resolve the issue. You need to bring it up on the district level.
- Otis has eight years seniority and doesn't want to give up the route. When management comes down on him, he relents by working the route for one hour and delivering the mail on only the 2100 and 2200 block of Gates. Hence the two days a week delivering the mail.
- If Otis were to give up the route another postal worker could be promoted to carrier status. Otis would not suffer a demotion or financial hardship if he relinquishes the route.

Again, I personally like Otis and do not want him to suffer any hardship. But please Postal Route 845 needs a permanent mail carrier.

Thank you for your time and attention.

Stephen Treisman

Khatirah Nazif

From: Laura Emdee
Sent: Sunday, February 14, 2021 6:57 PM
To: Janet Turner; Adela Silber; Khatirah Nazif
Subject: Fwd: Postmaster Question/Story

Sent from my iPhone

Begin forwarded message:

From: Richard Scholtz [REDACTED]
Date: February 14, 2021 at 3:20:31 PM PST
To: Laura Emdee <Laura.Emdee@redondo.org>
Cc: Richard Scholtz <[REDACTED]>
Subject: Postmaster Question/Story

[City Logo] ATTN: Email is from an external source; Stop, Look, and Think before opening attachments or links.

Hi, my question is twofold: When, and what's being to restore a minimum level of satisfactory service whereby we receive our mail EVERY day on a timely schedule, PROPERLY SORTED.

Over the last several months there have been instances when mail is delivered only 3, 4, or 5 days, not the supposed six days per week, holidays excepted.

I've had bundles of mail show up after a dry-spell without mail; it would appear that we had a vacation hold on, which of course was not case.

Secondly, mail is being delivered at 8, 9, or 9:30 at night in the winter time when it's dark at 5:30; I've seen our mail delivery person approach my house and others by foot, sorting mail as they walk up a driveway by the light of a head mounted flashlight.

Thirdly the error rate is unacceptably high meaning I'm getting mail addressed to neighbors, which I correct by hand delivering; however while I know that some neighbors reciprocate, I'm not convinced that all do.

Good Luck!
Richard Scholtz, [REDACTED]