



# City Net Impact Report

City of Redondo Beach – Outreach & Engagement  
January 1, 2024 – June 30, 2024



228

Client Interactions

64

Clients Enrolled

4

Positive Exits



8

Document Ready

*(this process takes about 3-6 months on average)*



2

Exits to Shelter



37

Clients  
reconnected to  
Services



0

Exits to Temporary Housing



119

Services Provided

*(Services include case management, transportation, food, hygiene kits, housing search, etc.)*



13

Number of Clients living in a Vehicle

1

Exits to Permanent Housing

## SUCCESS STORY

Near a convenience store on Redondo Beach Pier, City Net case managers met a client who had worked with the organization in a different city months before. The client recognized the City Net logo and engaged with the team, sharing that he had not been doing well since his previous engagement in March. While traveling from Norwalk to Redondo Beach, the client had lost some of his belongings, including his medication, and the (Cont. Page 2)

## OUTREACH HOT SPOTS:

In June, City Net's outreach team worked alongside the Redondo Beach Housing Navigator and Harbor Interfaith to focus on local hotspots such as Redondo Beach Pier, Dominguez Park, and South Bay Galleria. Clients were provided with ID vouchers, transportation to DPSS and connected to mental health services.

# SUCCESS STORIES

absence of it had been hurting his mental health. The case managers assessed the client's immediate needs and connected him to mental health services that same day. Upon hearing they could pick up the medication that day, the client accepted transportation to the Martin Luther King Jr. Outpatient Center. After confirming that he could get his prescription refilled, the case managers arranged a way to stay in contact with the client, so they could begin looking into permanent housing options once the client's health improves.

- An expectant mother reached out to City Net for assistance earlier in 2024 when she learned she was pregnant but already struggling with homelessness on her own. She was desperate for supportive services and help navigating her living situation, so the team had set her up for an appointment with The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC). However, the client had missed her WIC appointments due to transportation and scheduling conflicts. When the case managers checked in with the client, they reiterated the importance of applying for WIC before she has her child, as their services can help with her pregnancy before and after. Thankfully, the team was able to transport the client to her rescheduled appointment and waited to confirm that she was enrolled in WIC without issue. Already, the client has another appointment set up in July to explore additional resources for expecting mothers.