



Administrative Report

H.5., File # 26-0300

Meeting Date: 3/10/2026

To: MAYOR AND CITY COUNCIL
From: ELIZABETH HAUSE, COMMUNITY SERVICES DIRECTOR

TITLE

APPROVE AN AGREEMENT WITH AMERICAN GUARD SERVICES, INC. FOR REDONDO BEACH TRANSIT CENTER SECURITY SERVICES FOR AN AMOUNT NOT TO EXCEED \$212,331 AND THE TERM JANUARY 29, 2026 THROUGH JANUARY 29, 2028

EXECUTIVE SUMMARY

American Guard Services (AGS) is the City's current provider of security services at the Redondo Beach Transit Center (RBTC). AGS has performed well for the City for the past three years and staff recommends approval of a new two-year agreement with AGS to continue providing safety, security, and rider support services at the RBTC.

BACKGROUND

The City entered into an agreement with AGS for RBTC security services beginning January 29, 2023. The City's primary goal for RBTC security services is to ensure the safety of passengers, vehicles, and facilities while supporting a welcoming and well-managed transit environment. Transit center amenities include 12 bus bays, a passenger waiting area, a ticket vending machine, a driver operator lounge, security office, public and private restrooms, and bicycle storage facilities. The facility also includes a public parking lot with 320 parking spaces and a drop-off "kiss-and-ride" lot with 12 parking spaces.

Under the current Agreement, AGS provides on-site personnel to perform non-armed security services to ensure the safety of passengers, vehicles, and facilities on RBTC property. Security services are provided daily between the hours of 6:00 a.m. and 12:30 a.m. In addition to maintaining a visible security presence, personnel serve as Transit Ambassadors, assisting patrons as they navigate the RBTC by providing general customer service and support. This dual role enhances both safety and the overall rider experience by promoting a secure and welcoming environment.

The proposed Agreement with AGS would allow for continuity of services at the RBTC for an additional two-year term, expiring on January 29, 2028. Total compensation for the two-year term would not exceed \$212,331.33. AGS' performance has been satisfactory and staff is confident that it can continue to provide these critical services.

Staff recommends the City Council approve the proposed two-year agreement with AGS for security and rider support at the RBTC.

COORDINATION

Development of the proposed Agreement was coordinated between the City Attorney's Office and the Community Services Department. The City Attorney's Office approved the Agreement as to form.

FISCAL IMPACT

The City's transit programs and services are funded by dedicated transportation funding under the Municipal Transit Operator Formula Allocation Procedure (FAP) and Local Return Transportation Proposition A funds. There are sufficient funds in the Transit Fund to support this Agreement. Transit programs receive no financial support from the General Fund.

APPROVED BY:

Mike Witzansky, City Manager

ATTACHMENTS

- Agmt - American Guard Services, Inc.
- Insurance - American Guard Services, Inc.