# Redondo Beach Tourism Marketing District Annual Report

September 2024 - August 2025



### Year End Financials: FY 2024-2025

Category	%	Collections	Carryover	Delayed Remittance	Total
Sales & Marketing	87%	\$442,415	\$443,471	\$131,691	\$1,017,577
Administration & Operations	10%	\$50,852	\$50,973	\$15,137	\$116,962
Contingency / Reserve	3%	\$15,255	\$15,292	\$4,541	\$35,088
Totals	100%	\$508,522	\$509,736	\$151,369	\$1,169,627

#### FY 24/25 Actual

The cost of providing improvements and activities for FY24/25 is consistent with the Management District Plan. The total budget for FY24/25 was \$508,522 in collections, \$509,737 in carry over from the previous year, and \$151,369 in delayed remittance of FY23/24 RBTMD assessment funds. The total budget for 2024–2025 was \$1,169,627. The categorical breakdown is below. All budget category allocations are within the authorized fifteen percent (15%) adjustment of the total budget from the prior year.



### **Executive** Overview

Redondo Beach Tourism's FY 2024-2025 Accomplishments Reflected a Continuation of the Board's Primary Objectives:

- High Level Placemaking & Brand Identity Marketing to Support Awareness Around Redondo Beach Hotels
  - 60,000+ Booking Engine Searches for Redondo Beach Hotels. Over 25% increase versus FY23/24
- Strategic Outreach through Integrated Digital Platforms, Targeted FAM Trips,
   Web Engagement & Select Sponsorship Opportunities
  - 418,986 Users & 462,431 Sessions on RedondoBeachTourism.com (Both +10% YoY)
- FY 2024-2025 Efforts Also Included:
  - New Photo & Video Assets: Family Shoot + Friends Shoot
  - 9 New Tactical and Targeted Ad Campaigns
  - · Continue Geographic Focus on Select Western "FLIGHT" Markets and Two-Hour Drive Markets
  - Improved Performance Marketing Metrics



### FY 2024-2025 Media Expenses

Google AdWords/Search: \$111,565

DOOH: \$56,750 (4 Markets)

Expedia: \$93,500

Facebook, Instagram, TikTok: \$160,300

CTV/Programmatic Ads: \$72,635

Booking.com: \$15,000

Display Ads (GDN): \$11,445

Social Influencer: \$30,000

PMAX: \$61,625



### Booking Engine Activity & ROI

# TOTAL BOOKING ENGINE PREVIEWS 64,396 (+27.7% vs FY24)

- Total Add to Carts: 2,842
- Total Orders/Bookings: 47
- Total Room Nights: 110
- Total Revenue: \$43,427.26

#### **Specific Hotel Page Visits**

- Shade: 18,018 (+40.2%)
- Redondo Beach Hotel: 8,351 (+10.6%)
- Portofino: 7,404 (+11.1%)
- Sonesta: 5,786 (+22.8%)
- Hilton Garden: 4,987 (+20.3%)
- Residence Inn: 4,089 (+22.7%)
- Homewood Suites: 3,382 (+27.1%)
- Best Western Galleria: 3,285 (+33.9%)
- Ramada Limited Inn: 2,873 (+26.5%)
- Best Western Plus: 1,627 (-16.6%)



# Marketing Campaigns



## Strategic Shift in Messaging

In August, we evolved our positioning strategy from one that was solely location-driven to one that is also action-oriented, designed to better inspire and convert travelers to heads-in-beds.

Whereas "Center of All Things LA" does a great job of presenting Redondo Beach as a destination in close proximity to everything - it lacks the primary call-to-action we want travelers to do - Stay overnight in Redondo Beach.

Shifting to a message of "Stay Redondo Beach, Play All of LA" provides both place and purpose. We want travelers to go beyond discovering Redondo Beach - we want them to book hotel stays in Redondo Beach.

This shift allows us to maintain the strength of our geographic identity while directly encouraging behavior that drives increased visitation and overnight stays.



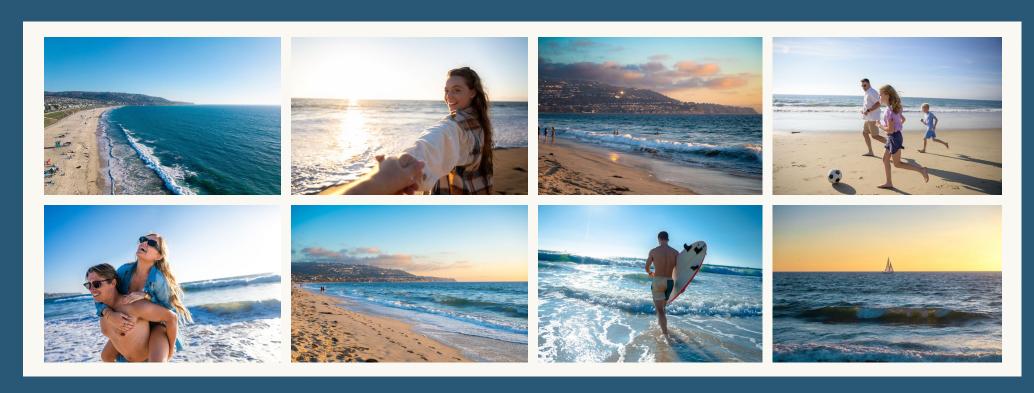




### **New Creative Assets**

Over 8 Days of Photo & Video Shoots.

All imagery and video content owned with unlimited usage by the City of Redondo Beach.





### **New Creative Assets**

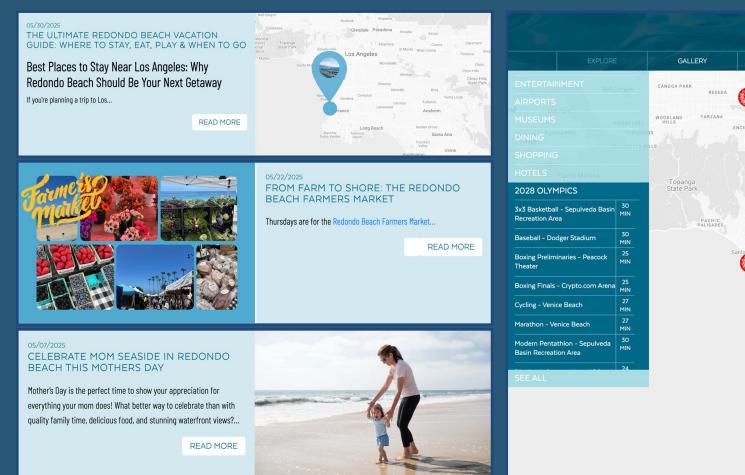
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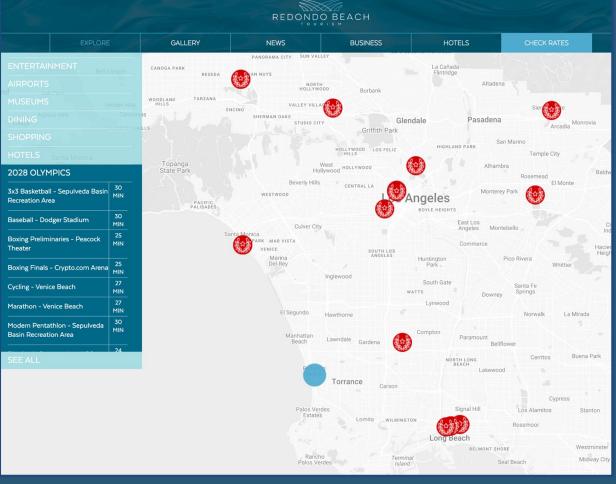
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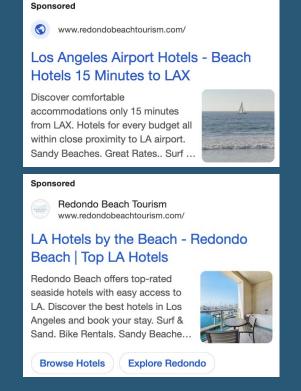
### Website Reskin and Content Creation

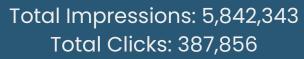


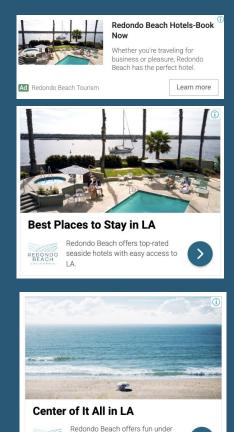




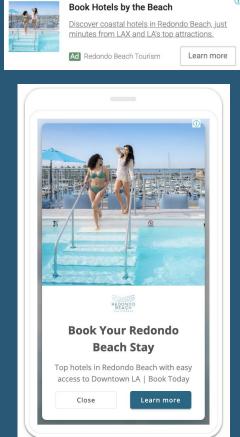
### Paid Search, Pmax, Demand Gen & GDN



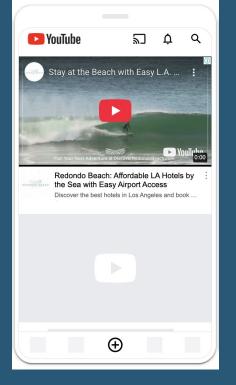




the sun for everyone - check hotel



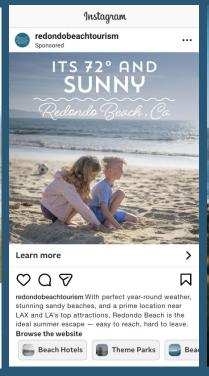




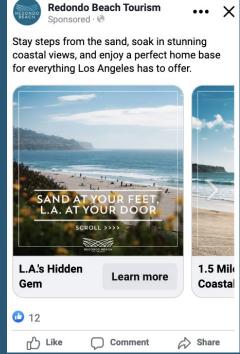


### Paid Social, TikTok, DOOH Ads\*











when our out of town frien



\*Digital Out of Home: Billboards, malls, airport screens, etc. Total Impressions: 3,092,798 Mobile Retargeting Impressions: 1,117,464



### Interactive Display Ads

Before:



After:



Total Impressions: 5,849,293 Total Clicks: 10,276

Before:



IT'S TIME TO DEFROST SCRATCH TO ESCAPE THE COLD

BOOK YOUR STAY

After:



IT'S TIME TO DEFROST SCRATCH TO ESCAPE THE COLD

BOOK YOUR STAY



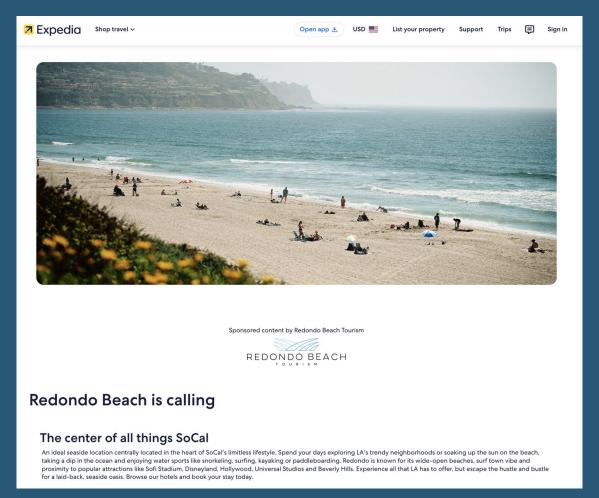


Before:

After:



## Expedia Partnerships





#### Stay seaside in Redondo Beach

Redondo Beach, located just a short drive from Los Angeles International Airport, is the perfect launchpad for your next 50cal visit. Redondo Beach offers luxury hotels, elegant inns, and seaside motels all within proximity to the beach and popular LA attractions. Whatever your idea of the perfect beach vacation, we have something for everyone. Book your beach vacation today and start dreaming of paradise.



#### Dreaming of a sun-kissed getaway?

Escape to blissful beachfront retreats in Redondo Beach. Immerse yourself in the coastal charm of our boutique hotels, indulge in oceanfront luxury, and unwind in style. Your perfect beach getaway awaits – where golden sands meet unparalleled comfort. Book your stay today and enjoy sweeping views of the Pacific.



#### There's something for everyone in Redondo

Dive into the sun-soaked world of family adventures waiting for you in Redondo Beach. From building sandcastles to chasing waves, you'll be creating unforgettable memories. Discover hidden gems, kid-approved activities, and relaxation spots, making your beach vacation a perfect blend of excitement and serenity. Book your hotel in Redondo to explore the sun, surf, and smiles that come with your family beach getaway.

#### Select hotel offers in Redondo Beach



8.6 Excellent (1,011 reviews)

Sonesta Redondo Beach & Marina Redondo Beach

\$258 nightly \$583 total

✓ Total includes taxes and fees



9.0 Wonderful (1,015 reviews)

Shade Hotel Redondo Beach Redondo Beach

\$434 nightly \$982 total

Total includes taxes and fees

Member Price available



7.8 Good (1,013 reviews

Homewood Suites by Hilton Los Angeles Redondo

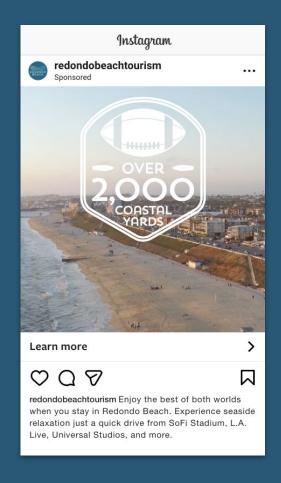
Redondo Beach

\$175 nightly

✓ Total includes taxes and fees



### Current Active Social Campaigns



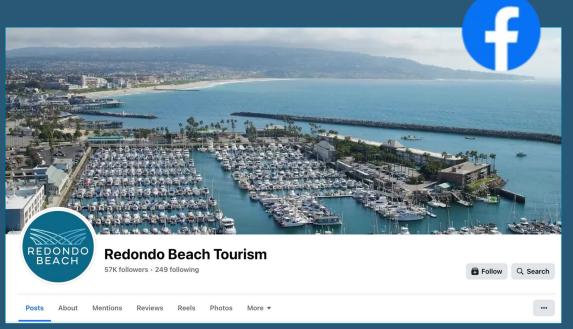


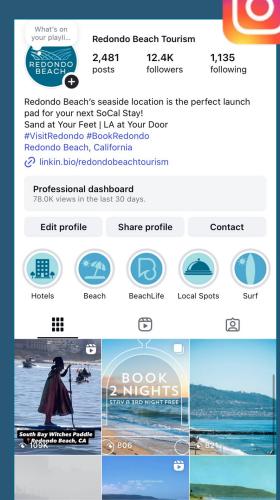


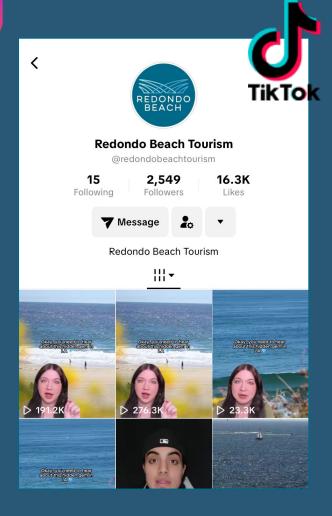




# Organic Social Media









## Top Performing Organic Posts

#### Facebook's Top Performers:



Reach: Interactions: 42,899 1,912

Surfs up in Redondo Beach! Warm weather is here, boards in hand, and summer is on the rise! From waves and views to good vibes, we got it all! Your next summer destination awaits! Head to the link below to start planning your vacation!

https://www.redondobeachtourism.com/hotels



**Reach:** Interactions: 56,231 1,178



Redondo Beach Tourism

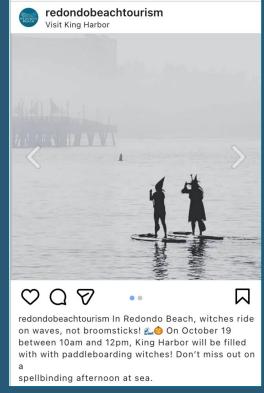
Published by Later ② · July 5 · ⑤

A postcard from the Redondo Beach Pier. Stroll,

shop, and savor delicious foods with ocean views!

**Reach: Interactions:** 54,795 899

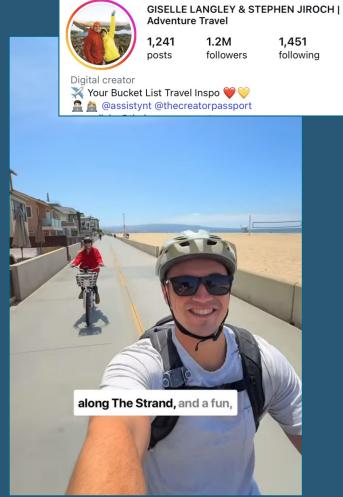
#### **Instagram's Top Performer:**

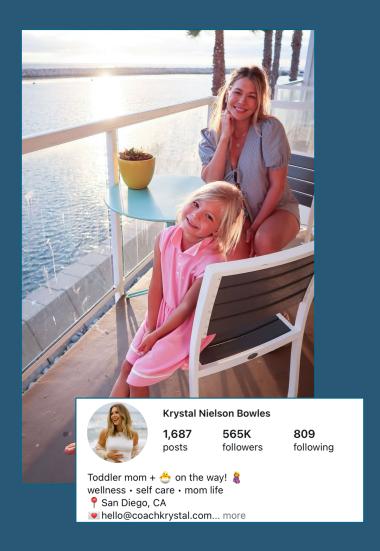


**Reach:** Interactions: 5,257 564



### Social Media Influencers



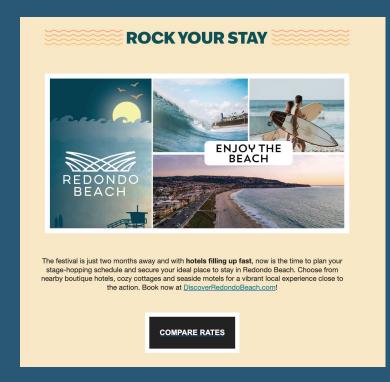


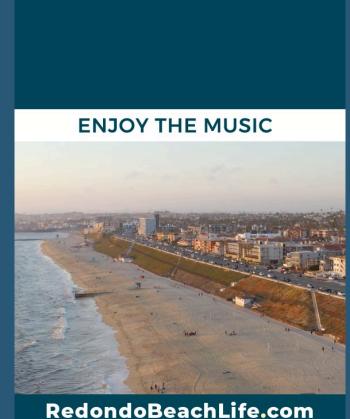




### BeachLife Partnership

The 4-month promotional campaign (Jan-Apr '25) included 3 newsletters each with over 25K opens per blast,:15 second onsite video loop at festival, organic posts and multiple links on Beachlife website to RBT hotel booking page.









### Projected Financials: FY 2025-2026

Category	%	Collections	Carryover	Delayed Remittance	Total
Sales & Marketing	87%	\$630,750	\$231,505	\$155,859	\$1,018,114
Administration & Operations	10%	\$72,500	\$185,164	\$17,914	\$275,578
Contingency / Reserve	3%	\$21,750	\$93,069	\$5,374	\$120,193
Totals	100%	\$725,000	\$509,738	\$179,147	\$1,413,885

#### FY 25/26 Projections

The cost of providing improvements and activities for FY25/26 is consistent with the Management District Plan. The anticipated total budget for FY25/26 is \$725,000 in anticipated collections, \$509,738 in estimated carry over from the previous year, and \$179,147 in estimated delayed remittance of FY24/25 RBTMD assessment funds. The projected total budget for 2025-2026 is \$1,413,885. The categorical breakdown is below. All budget category allocations are within the authorized fifteen percent (15%) adjustment of the total budget from the prior year.



# Next Steps and FY 2025-2026 Planning & Objectives



### Next Steps and FY 2025-2026 Market Outreach

- Targeted strategies to drive occupancy to Redondo Beach, while also pulling away from immediate competitive markets: DTLA, Marina del Rey / Santa Monica, LAX Corridor, Long Beach
- A continued growth into secondary markets to expand opportunities for transient and group bookings: Phoenix, Las Vegas, San Diego, Santa Barbara



# Next Steps and FY 2025-2026 Communication & Media Strategy

- Focus on increasing Redondo Beach within Al Visibility:
  - Optimization of web (consistent messaging, blog entries, FAQ, etc)
  - Up to four national Press Releases & outreach: Sports (World Cup/Super Bowl '27/Olympics), Family Vacations, Weekend Getaways & Unbeatable Weather
  - Expand Redondo Beach presence on Reddit, Quora, Google Reviews & other social media platforms
- An increased focus on dynamic AI oriented ad platforms such as Google's Performance Max will Increase in Budget Allocation
- Minimum Three Social Media Influencer Trips for Key Markets and Demographics will be Coordinated and Executed



# Next Steps and FY 2025-2026 Creative Positioning

- Creative positioning with a focus on Redondo Beach "Stay Redondo Beach, Play All of LA" highlighting Redondo Beach is the best place to stay overnight when visiting LA offering LA's premiere coastal hotel offerings for all budgets and family demographics
- Tactical campaigns around Extreme Weather, Popular Regional Events (ex World Cup), and Business Travel will all be deployed





