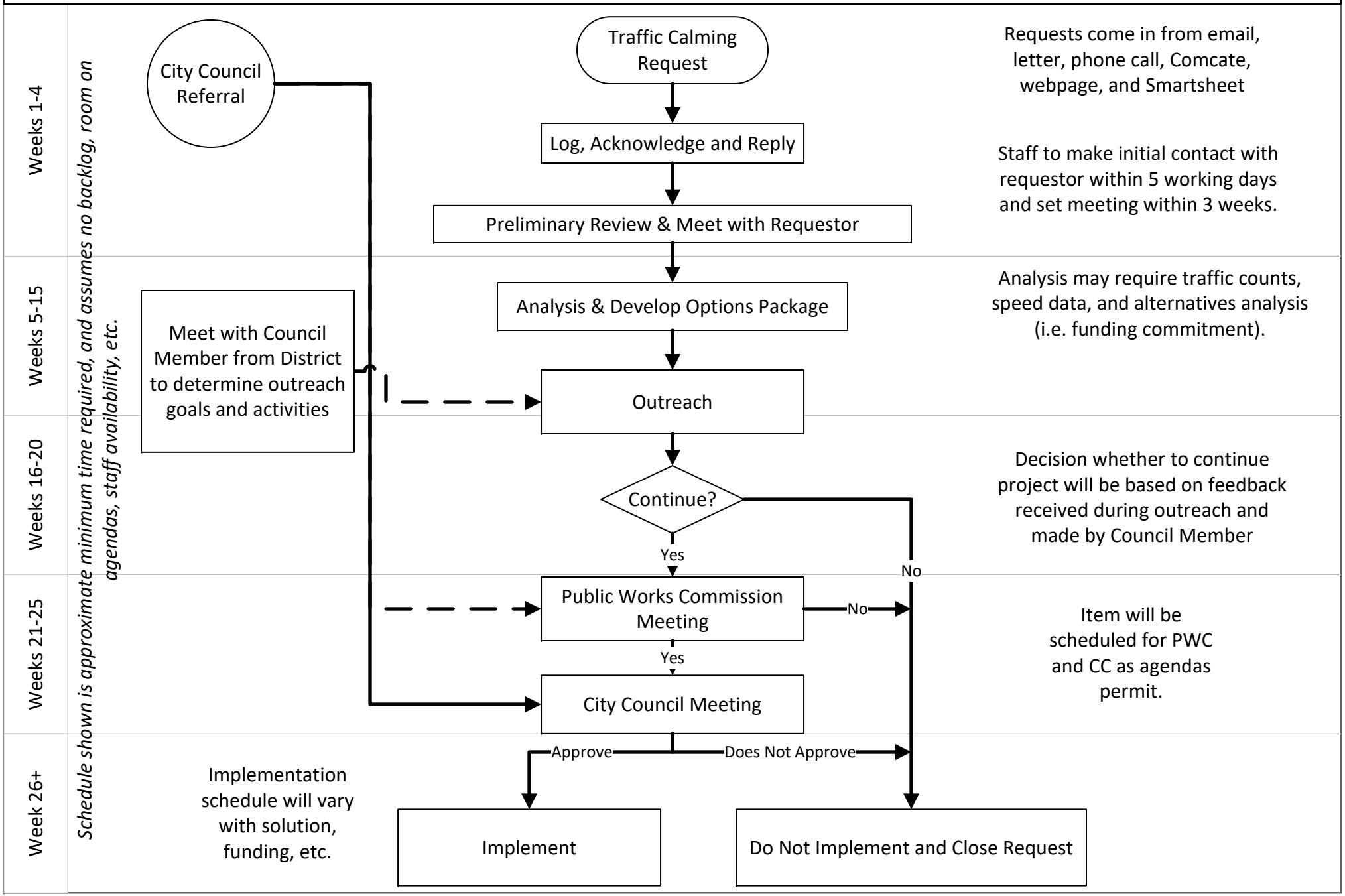Traffic Calming Request Flow Chart – DRAFT, for discussion purposes