Client: Redondo Beach Police Department

Work Order For: SafetyNet Reporting Server

Description of Work:

Redondo Beach Police Department (RBPD) currently utilizes SafetyNet Computer Aided Dispatch (CAD) and SafetyNet Records Management System (RMS).

RBPD is requesting that Hitech Systems, Inc. dba Pulsiam ("Pulsiam") replicate certain SafetyNet RMS and SafetyNet CAD data from the RBPD SafetyNet application server to a Microsoft SQL Server.

RBPD will provide and configure an instance of Microsoft SQL Server 2019 Standard Edition to receive the data from the RBPD SafetyNet application server. The minimum recommended hardware requirements include a quad core 3 GHz Xeon processor or equivalent, 16 GB of memory, and 4 TB of disk.

Pulsiam will replicate the following SafetyNet tables to a Microsoft SQL Server database:

- ACCIDENT (Traffic)
- AGENCY
- ALARM_CO
- ALARM_INVOICE
- ALARM_PERMIT
- ARREST
- BEATS
- BOLO
- BOLO_PERSON
- CALL_HISTORY
- CALL_NOTIFY
- CALL_TYPE
- CASE_CURRENT
- CI (Case Investigations)

- CITATION
- COPS26
- COPSTAT
- COURT
- COURT_ORDER
- CRIME_CODE
- EVIDENCE
- FI
- INJURY_TYPE
- LOC_TYPE
- MODUS
- OFFICER
- PAWN
- PERSON
- PHONE_BOOK
- PROPERTY

- PROP_TYPE
- RACE
- RADIO
- REGISTRANT
- SOP
- UNIT_HISTORY
- UNIT_TYPE
- VEH_TYPE
- VEH_MAKE
- VEH_MODEL
- VEHICLE
- WARRANT
- WEAPON

RBPD may elect to replicate SafetyNet tables in addition to those listed above, subject to certain technical limitations imposed by Microsoft SQL Server, including, but not limited to, the limitation that SQL Server cannot store heterogeneous data in the same table. If RBPD elects to replicate additional SafetyNet tables, and the SafetyNet Maintenance and Support Services Agreement is

still in full force and effect, Pulsiam will add the additional tables to be replicated. If not, RBPD can do so based on the documentation and training provided hereunder.

Implementation Plan:

Pulsiam will perform the following steps to accomplish the work described above:

- Designate a project manager to work with the RBPD project manager and staff during the duration of the project
- Install SafetyNet Reporting Server on the RBPD SafetyNet application server
- Configure SafetyNet Reporting Server to replicate SafetyNet CAD and RMS data to the RBPD-provided Microsoft SQL Server

RBPD will have the following responsibilities:

- Designate a project manager to work with Pulsiam for the duration of the project
- Install and configure its Microsoft SQL Server to receive the data from the RBPD SafetyNet application server
- Configure the Microsoft SQL Server for TCP clients
- Configure the Microsoft SQL Server for SQL Server and Windows Authentication Mode
- Configure the Microsoft SQL Server to allow remote connections
- Ensure connectivity between its Microsoft SQL Server and the RBPD SafetyNet application server
- Provide login and password credentials for Pulsiam to access the database on its Microsoft SQL Server
- Create a database on its Microsoft SQL Server to contain the SafetyNet data
- Assign that database as the default database for the login provided
- Assign the provided login with full permissions to that database, e.g., as owner
- Work with Pulsiam to test and verify the receipt of data
- Notify and coordinate with users, including third parties, for installation and testing activities
- Document all issues on https://support.pulsiam.com

The work shall commence within two weeks after the latter of 1) execution of the work order and receipt by Pulsiam of the associated payment, and 2) availability of and access to the SQL Server provided by RBPD, and shall be completed within 30 calendar days thereafter.

Documentation:

Documentation will be provided on the Pulsiam Support Portal SafetyNet Wiki.

Training:

One hour of training will be provided to teach RBPD personnel the theory of operation and demonstrate how to replicate additional SafetyNet tables.

Testing:

RBPD shall validate the population of its SQL Server with the SafetyNet data. Pulsiam shall provide RBPD two hours of testing assistance. During RBPD's testing, any identified issues will be reported in the form of an Incident Report (IR) on https:/support.pulsiam.com for resolution.

Acceptance:

Demonstration of proper operation for a period of five (5) calendar days shall constitute acceptance.

Terms:

RBPD will pay Pulsiam the sum of $51,845.60 for the following:

Qty	Product Description	Unit Price	Discount	Total
	Software			
1	SafetyNet Reporting Server	$23,861.00	40%	$14,316.60
	Annual Maintenance			
1	SafetyNet Reporting Server	4,772.00		4,772.00
	Services			
1	Installation, Configuration, Testing, Documentation, and Project Management	32,757.00		32,757.00
			Grand Total	**$51,845.60**

RBPD shall make payments as follows:

- A payment in the sum of $10,369.12 upon the execution of this work order
- A payment in the sum of $31,107.36 upon installation of the SafetyNet Reporting Server
- A payment in the sum of $10,369.12 upon acceptance

This work order is subject to the terms and conditions of the SafetyNet Software Agreement and the SafetyNet Maintenance and Support Services Agreement previously executed by the parties.

Pulsiam will not be held responsible for changes in specifications. RBPD will pay Pulsiam on a time and materials basis for any costs associated with changes in specifications. Additional time will be billed at $337 per hour. This offer is valid until January 31, 2021.

Acknowledgment and Authorization:

Hitech Systems, Inc. dba Pulsiam   City of Redondo Beach

_____   _____

Henry P. Unger   Bill Brand
President   Mayor

Date: _____   Date: _____

                                                         _____

                                                         Eleanor Manzano
                                                         City Clerk

                                                         Date: _____

                                                         _____

                                                         Michael W. Webb
                                                         City Attorney

                                                         Date: _____

                                                         _____

                                                         Diane Strickfaden
                                                         Risk Manager

                                                         Date: _____