

# **BLUE FOLDER ITEM**

*Blue folder items are additional back up material to administrative reports and/or public comments received after the printing and distribution of the agenda packet for receive and file.*

## **CITY COUNCIL MEETING MAY 18, 2021**

**H.12        APPROVE A THREE-YEAR AGREEMENT WITH GRANICUS, LLC FOR AGENDA MANAGEMENT, WEB STREAMING, eCOMMENT, BOARDS & COMMISSIONS AND ASSOCIATED SUBSCRIPTION SERVICES FOR \$37,358.90 (FY 2021-22), \$39,226.85 (FY 2022-23), AND \$41,188.19 (FY 2023-24) FOR TOTAL AMOUNT NOT TO EXCEED \$117,774.00 FOR THE TERM JULY 1, 2021 - JUNE 30, 2024**

### **GRANICUS COMMUNICATION PERTAINING TO UPCOMING SYSTEM ENHANCEMENTS (attached)**

The “WOWZA” Live Cast streaming enhancement described as a “brand-new video suite” within the attached communication requires a one-time purchase of a new “ClearCaster encoder” server (hardware cost ~\$2900), which may be presented upon product roll out; however, Granicus advises the current subscription services support costs provided in this agreement will not change over the course of this three-year agreement.

Preliminarily, reported enhancements (currently in beta testing trials) include:

- Easily manage meetings with a brand new, intuitive web-based user interface
- Modern and responsive video player provides optimal viewing for mobile users
- Improve reliability with WOWZA’s trusted CDN and encoder hardware
- Resolve issues faster with real-time health monitoring
- Optimize end-user experiences with adaptive network encoding and mobile optimization
- Simulcast to social media platforms like Facebook, YouTube, and more — in addition to your website’s meetings page
- Access modern features like 1080 and 4k streaming, Adaptive bitrate, 708 captions, nDVR and more

## Vickie Kroneberger

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**Subject:** FW: Granicus | Redondo Beach, CA Follow Up

**From:** Joe Coogan <Joseph.Coogan@granicus.com>

**Sent:** Monday, May 17, 2021 2:50 PM

**To:** Vickie Kroneberger <Vickie.Kroneberger@redondo.org>

**Cc:** Eleanor Manzano <Eleanor.Manzano@redondo.org>

**Subject:** Re: Granicus | Redondo Beach, CA Follow Up

Hi Vickie,

Thank you for reaching out and happy to provide more insight on the product enhancements we have planned.

Regarding the ILegislate app, we have significant improvements slated for the second half of 2021, once our new video hardware with WOWZA partnership is fully rolled out. The goal is to introduce a new, modern version of ILegislate that works across all platforms (IOS, Android, Desktop). Some of the features included in this new app include:

- ILegislate will be a single, more secure app that serves all Elected Officials
- New, modern User Interface that fits seamlessly with other meetings products
- Will provide uninterrupted service with the iLegislate functionality offices love, including:
  - Ability to see the agenda and attachments
  - Ability to make annotations and notes on agendas and attachments
  - Ability to request to speak
  - Ability to motion
  - Ability to vote

There are also features like Cloud Voting Enhancements and additional public-facing features that are scheduled for release toward the end of 2021/ beginning of 2022.

As for eComment, I've pinged our engineering team for an update, but I can provide what I was told earlier this year when another client reached out with a similar question. We had an issue earlier last year where deleted users/agenda items would break eComments but that should be resolved. I was also told we've had a few reports where we've not been able to find a concrete answer as to the cause (i.e. no smoking gun) however our Dev team is still investigating for a solution. If you do experience an error or have an example that I can pass along, I can ensure its included in the report, so you're updated on the outcome.

I hope this helps, please let me know if you have any other questions.

All the best,

**Joe Coogan**

**Customer Success Consultant**