

Administrative Report

H.9., File # 21-2459 Meeting Date: 6/1/2021

To: MAYOR AND CITY COUNCIL

From: CAMERON HARDING, COMMUNITY SERVICES DIRECTOR

TITLE

APPROVE THE SEVENTH AMENDMENT TO AGREEMENT WITH UNIVERSAL PROTECTION SERVICE, LP D/B/A ALLIED UNIVERSAL SECURITY SERVICES FOR TRANSIT CENTER SECURITY SERVICES AT THE SOUTH BAY GALLERIA FOR A MONTH-TO-MONTH AGREEMENT FROM JULY 1, 2021 TO JUNE 30, 2022 FOR AN ADDITIONAL NOT TO EXCEED AMOUNT OF \$69,137.04.

EXECUTIVE SUMMARY

On July 14, 2011, the City of Redondo Beach issued a Request For Proposals (RFP) for on-site security services at the South Bay Galleria Transit Center. City Council awarded the agreement to Cypress Private Security (CPS) on November 15, 2011, for a one-year term effective January 1, 2012 through December 31, 2012, with an option to extend the agreement on a month-to-month basis for up to two years, to allow for the construction and relocation of the Transit Center to 1541 Kingsdale Avenue. All following amendments to extend the agreement were based on readjusted timelines for the completion of the new transit center construction project.

On November 6, 2012, the City Council approved the First Amendment to the Agreement that extended the agreement through June 30, 2014 and the Second Amendment, approved by the City Council on May 6, 2014 extended the agreement through June 30, 2015. On May 19, 2015, the City Council approved the Third Amendment to the Agreement, extending the service period through December 31, 2016. On December 6, 2016, the City Council approved the Fourth Amendment to extend the agreement through June 30, 2018. On May 1, 2018, the City Council approved the Fifth Amendment to extend the agreement through December 31, 2019, and on June 18, 2019, the City Council approved the Assignment to Agreement which transferred ownership to Universal Protection Service, LP (UPS/AUS). On November 19, 2019, the City Council approved the Sixth Amendment to the Agreement, extending the service period through June 30, 2021. A Seventh Amendment to extend the agreement is necessary to maintain security services until the new transit center construction project is operational in Fiscal Year (FY) 2021-22.

Staff recommends that the City Council approve the proposed Seventh Amendment to the UPS/AUS Agreement, to continue security services at the South Bay Galleria Transit Center, until the transition to the new Transit Center location is completed. The Seventh Amendment is a month-to-month extension agreement through June 30, 2022, which can be terminated with a 30-day notice. Funds

for the transit security services during the term of the amendment are included in the Transit Fund proposed FY 2021-22 Budget. The cumulative value of the Transit Center Security Agreement with Amendments is \$617,618.54. Staff plans to issue a Security Services Request For Proposals (RFP) for the new transit center on June 3, 2021, pending City Council approval on the June 1, 2021 Agenda. No General Funds will be used for the Seventh Amendment to the Agreement.

BACKGROUND

Prior to January 2012, the Los Angeles County Metropolitan Transportation Agency (MTA) provided security services at the Transit Center located at the South Bay Galleria. The City Council directed staff to issue a request for proposals (RFP) for private transit security services to avoid a significant cost increase that MTA had proposed. CPS was selected following a review of three proposals that were received and an agreement for services was approved by the City Council on November 15, 2011. The initial agreement was intended to be a short-term agreement, pending completion of the new transit center construction project located at 1521 Kingsdale Avenue. However, due to several years of project delays, the contracted security services have been extended, with the intent of reissuing a RFP for the new transit center location.

In May 2019, CPS entered into an agreement that transferred substantially all of its assets and liabilities to Universal Protection Service, LP (UPS), d/b/a Allied Universal Security (AUS). The transfer was finalized in June 2019. On June 18, 2019, the City Council approved the consent of assignment that authorized the transfer of the contract from CPS to UPS/AUS who continues to provide the security services for the Redondo Beach Transit Center.

During its multi-year terms of providing transportation security in Redondo Beach, CPS/UPS/AUS provided a high level of customer service. CPS/UPS/AUS management and officer team members have been cooperative and present a positive image to the community, and their presence at the Transit Center has improved public safety for the public transit patrons and the general public, as well as the other municipal transit operators providing service to the Transit Center.

UPS/AUS security services has experience with operations similar to the Redondo Beach Transit Center including contracts with the Los Angeles Police Department, Los Angeles County Public Works Department, City of Glendale, and the Superior Court of Riverside. CPS has an established organizational structure, and provides comprehensive training, employee compensation and benefit programs.

The existing contract with UPS/AUS provides for transit center security services at the Galleria Transit Center on weekdays from 10 a.m. to 6 p.m., and on weekends from 10 a.m. to 4 p.m. The Transit Center security personnel are also responsible for implementing measures that protect the transit customers, the community and transportation employees, while keeping the transit center system operational. In addition to providing security services, the security personnel serve as transportation ambassadors providing essential first line customer service by assisting bus patrons and bus drivers with general information, as well as serving as representatives of the City.

The new transit center site located at 1521 Kingsdale Avenue is estimated to be operational in FY 2021-22. The new transit center will have public parking, bicycle and other transit facilities that will require increased security services. A RFP will be issued with an expanded scope for security

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services at the new location in June 2021. A new security service contract must be awarded prior to the start date of the new transit center, to ensure that security services are provided on the new transit center's opening day.

COORDINATION

The Seventh Amendment to Agreement has been approved as to form by the City Attorney's Office.

FISCAL IMPACT

Transit security expenses will be included in the proposed FY 2021-22 Budget. The transit security expenses are funded in the Transit Fund by dedicated transportation Proposition A Transportation Local Return Funds. No General Fund allocations will be used for this Amendment to Agreement.

FY 2021-22 Funding

FY 2021-22 Expenditures

 Transit Fund
 \$69,137.04
 Universal/AU\$69,137.04

 Total
 \$69,137.04
 Total
 \$69,137.04

jrooney

APPROVED BY:

Joe Hoefgen, City Manager

ATTACHMENTS

- Seventh Amendment to Agreement
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- Insurance Certificates
- Sixth Amendment to Agreement
- Assignment to Agreement
- Fifth Amendment to Agreement
- Fourth Amendment to Agreement
- Third Amendment to Agreement
- Second Amendment to Agreement
- First Amendment to Agreement
- Agreement with Cypress Security